



Privacy Policy

Last Updated and effective as of: August 1, 2020

Catrobatkidz (“we,” “us,” or “our”) respects your privacy. This Privacy Policy explains how Catrobatkidz collects, uses, discloses, and secures Personal Information about you through <http://www.catroatkidz.com>, along with our related websites, networks, applications, mobile applications, our electronic communications, including email and text messages, and other services provided by us (collectively, the “Service”). By using the Service, you consent to the processing of your Personal Information as set forth in this Privacy Policy, now and as amended by us.

Personal Information

In this Privacy Policy, “Personal Information” refers to any information about an identifiable individual and any information that is linked to an identifiable individual. In some jurisdictions, business contact information and/or employee information may be included in the definition of Personal Information.

Information We Collect

Catrobatkidz collects Personal Information from and about users of the Service in a variety of ways. This includes:

Information You Provide. We collect Personal Information you provide when you use the Service or otherwise communicate with us. If you register an account with us, we will collect the information you provide, such as your name, screen name, Instagram handle, birthday, location, email address, and phone number. We will also collect any Personal Information you submit through your use of the Service. For example, the information you provide can include your messaging history and any information included in your messages via the Service. We may also collect Personal Information through your communications with our customer-support team.

Device and Usage Information. Like most online services, we automatically receive standard technical information when you interact with our Service, which may constitute Personal Information, including browser and device information such as unique device identifiers, mobile phone carrier, internet protocol (IP) addresses (which may identify your general geographic

location), browser types, and the date and time of your interactions. We also receive information about your interactions with our Service, such as which website pages you visited and how much time was spent on the page.

We may collect this information using cookies or similar technologies. Cookies are pieces of information that are stored by your browser on the hard drive or memory of your device. Cookies enable us to personalize your experience on the Service, maintain a persistent session, passively collect demographic information, and monitor advertisements and other activities. Our Service may use different kinds of cookies and other types of local storage (such as browser-based or plugin-based local storage).

Employment Information. We collect Personal Information that you submit with a job application, including work history and other information submitted on a resume. If you apply to Catrobatkidz for a job, we will consider your Personal Information as part of our review process and we generally retain this information after a decision has been made, unless we are asked not to retain the information. The information submitted by successful candidates will be retained in our employee records for future consideration in accordance with our standard practices.

How We Use Your Information

We use Personal Information in a variety of ways to provide our Service and to operate our business, including the following:

Service Related Usage. We use the Personal Information we collect about and from you for a number of purposes, including: providing and supporting the Service, analysing how you use the Service, and better tailoring features. We may also track what online audio, visual, and audiovisual content has been viewed or otherwise consumed on an aggregate basis or by an individual user. By viewing videos via the Service, you agree we can track your video viewing history.

Communications. We use your Personal Information to communicate with you for Service-related purposes. For example, we may send email to the email address you provide to us or text messages, to verify your account and for informational and operational purposes, such as account management, customer service, system maintenance, and other Service-related purposes.

Improve our Service. We use the Personal Information that we collect (i) to understand and analyse usage trends and preferences; (ii) to monitor and analyse the effectiveness of our Service; and (iii) to improve our Service and develop new products, services, features, and functionality.

Marketing. As permitted by applicable law, we may use Personal Information we obtain about you for marketing purposes, such as providing you with promotional materials that may be useful, relevant, valuable or otherwise of interest to you. Where required under applicable law, we'll obtain your prior opt-in consent to send you electronic marketing communications.

How We Share Your Information

We may share, transfer, or disclose your Personal Information, if you consent to us doing so, which consent may be express or implied as required in the circumstances, as well as in the following circumstances:

Service Providers. We use PayFast (“PayFast”) to process all payments made via the Service. PayFast handles any payment card information and other information you provide to them in accordance with their privacy policy which can be found at: <https://www.payfast.co.za/privacy-policy>. By making any payments via the Service, you authorize us to provide your payment card information to PayFast. We also share information with other third parties who provide services to us, such as hosting, analytics, web site management, information technology, and other similar service providers.

Comply with Legal Requirements. We may disclose your Personal Information as we believe to be necessary or appropriate to: (i) comply with applicable law and legal processes; (ii) respond to requests from public and government authorities, including public and government authorities outside your country of residence; (iii) enforce our Terms of Service; (iv) protect our rights, privacy, safety, or property, and/or that of our affiliates, you or others; and (v) allow us to pursue available remedies or limit the damages that we may sustain.

Corporate Transactions. We reserve the right to transfer your Personal Information to service providers, advisors, potential transactional partners, or other third parties who are subject to confidentiality obligations in connection with the consideration, negotiation, or completion of a corporate transaction in which we are acquired by or merged with another company or we sell, liquidate, or transfer all or a portion of our assets.

Aggregate, De-Identified Information. We may use your Personal Information to create aggregate or statistical information that does not directly identify a specific person, and we may share that information. For example, we may share anonymous and aggregated reports and information on user demographics and traffic patterns with third parties. This aggregated information does not constitute Personal Information or identify any individuals.

Information Security

We take steps in an effort to treat your information securely and in accordance with this Privacy Policy. Unfortunately, the Internet cannot be guaranteed to be 100% secure, and we cannot ensure or warrant the security of any information you provide to us. We do not accept liability for unintentional disclosure.

International Users

Access to the Service from countries or territories or by individuals where such access is illegal is prohibited. If you are visiting our website from the European Union or other regions with laws governing data collection and use, then please note that you are agreeing to the transfer of your Personal Information to South Africa and processing globally. Accordingly, your Personal Information may be made available to law enforcement agencies in South Africa under a court order or other applicable law. By providing your information to the website, you consent to any transfer and processing in accordance with this Privacy Policy.

Your Choices

If you do not want the Service to collect information through the use of cookies, your browser may allow you to be notified when you receive certain types of cookies and restrict or disable certain cookies. Each browser is different, so you should check your browser's "Help" menu to learn how to change your cookie preferences. Please be aware that if you disable or reject cookies, some features may not work properly.

You can opt-out of receiving further promotional emails and text messages from us by following the unsubscribe instructions provided in the promotional email or text you receive or by contacting us directly at the email address listed below.

Access and Correction

If you have an account with Catrobatkidz then you may access and update certain Personal Information at any time by logging into your account on our Service. You may also at any time, request access to Personal Information that Catrobatkidz holds about you by making a request to our Privacy Officer at the address or email address below.

We will endeavour to process any requests for access to Personal Information within a reasonable period of time. Where possible, we will provide you with access to that Personal Information either by providing you with copies of the information requested, allowing you to inspect the information requested, or providing you with a summary of the information held. If we need to deny your request for access we will let you know why and inform you how you may lodge a complaint regarding this decision. Generally, this will only be in cases where providing access would be unlawful or is subject to a potential legal claim or proceeding. Catrobatkidz may charge a nominal fee for supplying Personal Information where permitted under applicable laws.

We will otherwise try to ensure that all Personal Information we collect, use or disclose about you is accurate, complete, up-to-date and relevant to the service being provided.

If you discover or suspect that there is an error or information is missing, please forward your request for correction to our Privacy Officer or other representative in your jurisdiction in writing at the relevant address or email address below. Our Privacy Officer will consider your request and as soon as practicable manage the correction of your Personal Information and will update you in writing. If your correction request is refused, our Privacy Officer will provide you within a reasonable period of time the reasons for such refusal and inform you of the complaint process.

Contact Us

If you have any questions or comments about this Privacy Policy, our privacy practices or if you would like to exercise your rights and choices, please contact our Privacy Officer at info@catrobatkidz.com

Privacy Policy Updates

We may update this Privacy Policy from time to time. If we make any changes, we will notify you by revising the "Effective Date" at the top of this Privacy Policy. If we make any revisions that materially change the ways in which we use or share Personal Information previously collected from you

through the Service, we will give you the opportunity to consent to such changes before applying them to that information.